



GRANGE PREMIER CHOICE NETWORK REPAIR GUARANTEE

Date

Date of Loss

Claim Number

Vehicle Owner

Premier Choice Network Repair Facility

Grange has carefully selected shops for the Grange Premier Choice Network so you will receive the high quality repairs that you expect.

What this Guarantee Covers:

The Grange Premier Choice Network Guarantee covers and is limited to the covered repairs. Grange guarantees that the repairs you receive from a Grange Premier Choice Network shop will meet or exceed the generally accepted professional standards in the automobile repair industry.

What this Guarantee Does Not Cover:

The Grange Premier Choice Network Guarantee does not cover normal wear and tear items or damage caused by abuse or neglect. This guarantee does not:

1. Apply to any work on a covered loss that is repaired at a non Grange Premier Choice Network facility.
2. Cover incidental losses such as rental car cost or loss of earnings.
3. Apply to any other liability to you or others for bodily injury or property damage.



PremierChoice

Duration of Guarantee:

The Grange Premier Choice Network Guarantee applies for as long as the vehicle owner listed on this guarantee leases or owns the vehicle. This guarantee is not transferable and terminates if you sell or transfer the vehicle.

How to Use Your Vehicle Repair Guarantee:

If you are unhappy with the repairs that you received at a Grange Premier Choice Network facility, please notify the shop and our field claims office immediately. At that time, we will discuss the problem with you and the Grange Premier Choice Network facility to attempt to reach a mutually satisfactory solution.

If a disagreement between you and Grange over the quality of repairs cannot be resolved through agreement, you may have the matter settled through arbitration at Grange's expense. Our claims representative will give you the details of the arbitration procedure at your request.

Thank you for trusting Grange Insurance and our Premier Choice Network facility to help you with your vehicle repair needs.